

## Annual Statistical Overview – Complaints Against Police Employees

|  | 2009          | 2008          | 2007          | 2006          | Note |
|--|---------------|---------------|---------------|---------------|------|
| <b>Total Internal Investigations</b>             | <b>96</b>     | <b>79</b>     | <b>78</b>     | <b>78</b>     | a    |
| <b>Sustained Complaints (All)</b>                | <b>67**</b>   | <b>64</b>     | <b>53</b>     | <b>57</b>     | b    |
| <b>Formal Citizen Complaints</b>                 | <b>32</b>     | <b>20</b>     | <b>27</b>     | <b>19</b>     | c    |
| <b>Sustained - Conduct Toward Citizens, etc.</b> | <b>1**</b>    | <b>5</b>      | <b>2</b>      | <b>3</b>      | d    |
| <b>Police Calls for Service</b>                  | <b>52,778</b> | <b>55,935</b> | <b>57,508</b> | <b>60,168</b> | e    |
| <b>Criminal Arrests Made</b>                     | <b>7021</b>   | <b>7255</b>   | <b>6902</b>   | <b>6624</b>   | f    |

Footnotes:

\*\* - 2009 cases not complete yet.

a - **Total Investigations** includes all formal investigations and inquiries into the conduct of Police employees, both sworn and non-sworn, and does not include the routine review of the use of force unless a complaint of excessive force is made.

b - **Sustained Complaints (All)** reflects findings of policy violations, not necessarily the original allegations in the case.

c - **Formal Citizen Complaints** reflects the number of complaints brought from persons or groups outside the Police Department.

d - **Sustained - Conduct Toward Citizens, etc.** includes allegations of rudeness, lack of courtesy or treatment of others, excessive force, biased policing, and harassment.

e - **Police Calls for Service** reflects the total number of calls where officers responded.

f - **Criminal Arrests Made** includes adults arrested and juveniles charged with crimes.

For additional information, please contact the Internal Investigations Unit at 703-838-3830.

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